

THEME 5 TRAVEL LISTENING SKILL (SPICE UP)

A. Listen to the conversation about a holiday reservation. Complete the table with the travel details.(Track 5.1)

Number of the travellers: _____

Destination : _____

_____ : January

Airport of departure : _____

_____ : Tromso

Length of the holiday : _____

Cost of the flights : _____

_____ : £720

B. Listen to the conversation again and complete the summary. (Track 5.1)

Anna is calling the travel agent to (1)_____ a holiday abroad. She wants to go somewhere exciting and new. The travel agent has a very good offer for Anna. He (2)_____ her to go to (3)_____, Norway.

Anna prefers to fly in (4)_____ class. The travel agent (5)_____ round-trip tickets for Anna and her husband. He also makes their reservations at a four-star hotel. The hotel price (6)_____ a B&B double room but no lunch or dinner. The (7)_____ number is 3549. Anna needs to (8)_____ the reservation in two days.

Track 5.1

Travel Agent: Holiday Pass Travel Agency. Peter is speaking. How may I help you?

Anna: Hi, my name is Anna. I'm calling to get information and reserve a holiday abroad. My husband and I haven't decided on the destination yet. We want to experience something exciting and new in January.

Travel Agent: OK. I see. January is the perfect time to see the Northern Lights. Have you seen them before?

Anna: No, we haven't. That sounds fascinating! We have a week-long holiday. It would be a good choice.

Travel Agent: OK. Let me check our tours. Norway, Sweden and Iceland are the best destinations. Which country would you prefer?

Anna: We've already been to Sweden and Iceland. I've always wanted to visit Norway.

Travel Agent: Lucky you. There are lots of things to do and see in Norway during wintertime. You can try a husky safari where the dogs take you on a trip to see the fjords. I'd really recommend you to go to Tromso to see the Northern Lights. You shouldn't miss catching king crabs through ice holes as well.

Anna: Wow! Great. I'd love that. Let's book the plane tickets and hotel rooms, shall we?

Travel Agent: Certainly. Do you want to fly economy or business class?

Anna: Economy class, please.

Travel Agent: It is a round-trip ticket, isn't it?

Anna: Yes, please.

Travel Agent: OK. So, two seats from Dublin Airport to Tromso Airport, with one connecting flight from Oslo. January 8th, departure; January 14th, arrival. It's £1,680, including airport tax.

Anna: OK. How about the hotel?

Travel Agent: We have a very good offer for you. A comfortable four-star hotel in Tromso harbor that includes a B & B double room with a queen bed. If you're looking for something unique, you can spend the first night at the Ice Hotel. Don't worry! It provides thermal sleeping bags to keep you warm. That costs £120 per night.

Anna: That's perfect.

Travel Agent: OK. Let me repeat that. Two round-trip tickets and a B & B double room with a queen bed for six nights. That's £720. Is that correct?

Anna: Exactly.

Travel Agent: Well, it's £2,400 in total. We've already booked your tickets and room. Your reservation number is 3549. Please confirm your reservation in two days. Are there any further questions?

Anna: No. That's fine, sir. Thank you.

Travel Agent: Oh, you're welcome. Thank you for calling us.